

CARE AND MAINTENANCE

Aquasurf Solid Surface Care

Aquasurf® surfaces may be easily cleaned using conventional cleaning agents such as ammonia-based liquid cleaner (glass cleaner).

Dry stains on a matte finish can be removed with a 3M Scotch-Brite gray scouring pad or a mild abrasive cleaner.

To remove burns or scorches:

1. Sand with an appropriate coarse grit sandpaper followed by fine grit (220) sandpaper.
2. Following sanding, use a 3M Scotch-Brite gray pad (or equivalent) to match the finish of the sanded area to the surrounding surface.
3. If needed, give the repaired area a final buffing to match polished surfaces.

Accidental nicks or chips can be repaired with special patch kits available in all Aquasurf® colors; contact Willoughby Industries for more information.

Avoid exposing Aquasurf® surfaces to strong chemicals such as acetones, paint removers, sulfuric acids, or hydrochloric chemical cleaners. Exposure to strong chemicals may result in permanent damage to Aquasurf® surfaces.

WARRANTY

Aquasurf® Solid Surface Products are a homogeneous blend of resins, mineral filler, and colorant manufactured for panels, molded/shaped products, and components. Aquasurf® Solid Surface products provide a luxurious appearance with the durability of stain-proof, impact-resistant, burn-resistant material with ease of maintenance and cleaning.

Willoughby Industries, Inc. warrants to commercial and institutional purchasers only that each unit will be free from defects in workmanship and materials under normal use and service upon the following terms and conditions.

The period during which Aquasurf® components are warranted as follows:

1. Aquasurf® solid surface components are warranted for 2 years from date of shipment.
2. All other components warranted for 1 year from date of shipment.

This warranty does not cover installation or any other labor charges and does not apply to any components damaged by accident, abuse, improper installation or improper maintenance. This warranty does not cover any installation that did not comply with national, state and local building, plumbing or electrical codes. The warranty is limited to replacing or repairing at Willoughby's option, transportation charges prepaid by the purchaser, any Aquasurf® component or part which upon our inspection shall be deemed as defective within the limitations of this warranty. The replacement or repair of defective units as stated in this warranty shall constitute the sole remedy of the purchaser and the sole liability of Willoughby Industries, Inc. Willoughby Industries, Inc. shall not otherwise be liable under any indirect damages caused by defects in the repair or replacement thereof.

This warranty only extends to commercial and institutional purchasers and does not extend to any others, including consumer customers of commercial institutional purchasers. This warranty is in lieu of all other warranties, expressed or implied, including implied warranty of merchantability or fitness or a particular purpose or otherwise.